



# ROCHESTER AREA PROGRAMS & SERVICES



Toll Free 1.888.7PEOPLE  
Web [people-inc.org](http://people-inc.org)



**Western New York**  
1219 North Forest Rd  
Williamsville, NY 14221  
Phone 716.817.7400  
Fax 716.634.3889

**Rochester**  
1860 Buffalo Road  
Rochester, NY 14624  
Phone 585.441.9300  
Fax 585.441.9399

## ABOUT US

People Inc. is a leading not-for-profit agency that plays a unique and valuable role in the communities we serve by assisting people with developmental disabilities, special needs and seniors, in leading healthy, independent and productive lives. We offer a variety of programs and services in the Greater Rochester region and Western New York, including:

## ADMISSIONS

Each person goes through admissions to help determine eligibility to access the services they want and need to help achieve their unique goals and desires.

## ARTICLE 16 CLINICAL SERVICES

(Through OPWDD-approved People Inc. Rehabilitative Health Services)

Provides therapeutic and counseling services to people with developmental disabilities enabling them to remain in their current residential setting and enhance their quality of life. Licensed practitioners provide rehabilitation/habilitation services (PT, OT and Speech therapies). Eligibility and admission is available through an agency Treatment Coordinator.

## BEHAVIORAL SERVICES

Must be eligible to receive OPWDD Family Support Services: A hands-on, in-home support program that works with families of children and adults with special needs who have intense behavioral issues. A behavior consultant equips parents/loved ones with the skills to live and function in a healthy way. A Parent Training Program, designed to teach parents how to foster positive behaviors in their children is also offered.

## CHILDREN'S HEALTH HOME CARE MANAGEMENT

People Inc. partnered with Children's Health Home of Upstate New York (CHHUNY) to provide Care Management to children and their families. You may be eligible for this service if you have chronic health or behavioral conditions and Medicaid. For those currently not eligible for Medicaid, a waiver can potentially be obtained to secure Medicaid. A Care Manager will assess a child's needs and help navigate the vast array of service delivery systems the child and family may encounter. The Care Manager will coordinate services to ensure each provider works together in the best interests of the child.

## COMMUNITY HABILITATION

Promotes independence by offering skills training in an environment of a person's choosing (in-home or community) and other supports. Implemented in a community-based environment (i.e. non-certified settings), it facilitates community inclusion, integration and relationship-building. Supports are face-to-face, typically one-on-one and may include assistance with grocery shopping, budgeting, transportation and other daily living skills.

## EARLY INTERVENTION

Provides Ongoing Service Coordination for children up to the age of three with diagnosed or suspected developmental delays.

## ENVIRONMENTAL MODIFICATIONS (EMOD)/ADAPTIVE TECHNOLOGIES

An adaptation to the home necessary to increase or maintain the person's ability to live in their home. It addresses needs related to physical, behavioral or sensory abilities and helps ensure that the health, safety and welfare of the person are met. For more information, contact us at [emods@people-inc.org](mailto:emods@people-inc.org) or 585.719.3417.

## FAMILY REIMBURSEMENT PROGRAM

Assists the caregiver of a family member with a developmental disability in covering increased expenses directly related to the disability, enhancing family stability. The goods/services should have a significant, definable and positive impact on the person and be directly related to health, safety, emotional well-being and normalization of life, as well as, accessibility to needed services.

## RESIDENTIAL SERVICES

We offer safe, comfortable and home-like community living for people with developmental disabilities. Specially-trained staff encourage the highest level of independence and decision-making through 24 hour care (or less, if needed).

## RESPIRE SERVICES

### Afternoon Respite

Provides afternoon care including, arts/crafts, games, sports, recreation, homework help and socialization, while providing parents/guardians/caregivers the opportunity to work full days and complete errands.

### In-Home Respite

Family members/caregivers are provided a break as we support their loved ones in their own home. This person-centered approach can be provided to more than one person, including siblings who have developmental disabilities. Personal care is provided, along with activities to aid developmental growth.

## SELF-DIRECTED SERVICES

This person-centered program encourages people with intellectual and developmental disabilities and their families to manage their own plan. Services are based on their needs and provide support to experience personal growth, live as independently as possible, work, volunteer, pursue recreational and social activities, and more!

## VOCATIONAL/EMPLOYMENT SERVICES

Helps people train, prepare for, secure and maintain employment. We assess job readiness, then aid in the development of skills designed to lead to competitive job placement. Services include screening, instruction, advocacy and ongoing support.

## CONTACT

For more information about any of these programs and services, contact our Admissions Team at 833.404.0032 or [admissions@people-inc.org](mailto:admissions@people-inc.org).