



PeopleInc

Where your world opens up.

SENIOR SERVICE OUTREACH PROGRAM

Providing necessary supports



PeopleInc

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SENIOR SERVICE OUTREACH PROGRAM

People Inc. provides case management services to older adults age 60 and up who need support to continue living in their homes. The program is available to older adults who live in Kenmore, Grand Island, North Buffalo, Tonawanda (city and town) and West Buffalo. People Inc. will provide guidance to older adults or their caregivers on how to better navigate the social service and healthcare systems, which may be challenging.

People Inc. is part of a network that works closely with the Erie County Department of Senior Services. People Inc. case managers will be assigned to specific geographic areas and will help create an individualized service plan for each individual older adult based upon a comprehensive assessment. The plan will be developed in collaboration with the older adult and will reflect his or her choices and preferences with an end goal of empowering the older adult to stay involved with the service plan.

Staff members may represent or advocate for older adults enrolled in this program. Older adults enrolled with People Inc.'s Senior Outreach Program will gain access to appropriate services, benefits and entitlements, including:

- Adult Day Care
- Caregiver Resource Center
- Chore Services
- Discount Programs
- Food Stamps
- Health Insurance
- Home Care Services
- Home Energy Assistance Program (HEAP)
- Meals on Wheels
- Medicaid
- Medicare Savings Program
- Personal Emergency Response Systems
- Property Tax Reduction
- Senior Companion Program
- Weatherization

People Inc. is recognized by the Western New York Service Coordination Institute and the University at Buffalo as a leader in case management and offers training and mentoring to case managers throughout Western New York. The agency works collaboratively with a significant number of area service providers and is committed to providing exceptional care.



People Inc. Senior Case Management Services are funded by the New York State Office for the Aging and the Erie County Department of Senior Services.

CONTACT

Specific criteria must be met to participate in the People Inc. Senior Service Outreach Program.

Monday - Friday

8:30 a.m. - 4 p.m.

For more information, call 716.768.2357.